



Tatiana STRAISTARI

Project Manager



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Education

Project Management in Aeronautics

M2i, Toulouse | 2023

Digital Project Management , Bac+4

Andil campus, Labège | 2022

IT Project Management

Tekwill Academy, | 2021

Certifications

Lean Six Sigma Green Belt

CESI Certification, February 2024

Professional Scrum Product Owner I

Scrum.org, November 2023

Professional Scrum Master I

Scrum.org, July 2024

SAFe Agilist Certified

Accenture, June 2024

Additional Skills

- Customer Service & Sales Orientation
- Appointment Scheduling & Call Handling
- Stakeholder Management & Client Support
- Marketing Strategy & Product Promotion
- Problem-Solving & Prioritization
- Negotiation Skills

Software Proficiency

SAP S/4HANA, 8D, APQP, FMEA, ISHIKAWA, Jira, Confluence, Trello, Slack, WordPress, Magento, Google Analytics, Google Workspace, Microsoft Office Suite

Languages

English: Bilingual
French: Advanced
Romanian: Native

Presentation

Experienced professional in customer-facing, fast-paced, and high-pressure environments across the business, aeronautical, and digital sectors. Skilled in delivering superior customer service, managing appointments, and coordinating teams efficiently. Strong background in sales, marketing, stakeholder management, and quality support.

Professional Experience

Business Analyst- AIRBUS

Accenture | Nov 2023 - Sept 2024

- Collaborated with remote and cross-functional teams to deploy quality and digital tools on the 3DX platform
- Defined client requirements and performed system tests; created user guides and trained end-users
- Coordinated with multicultural teams to deploy digital tools and improve service delivery
- Trained users, handled technical issues, and supported continuous improvement
- Monitored feedback, ensured compliance, and enhanced user satisfaction

Project Manager

Hygie 31 / Feb 2023 - Jun 2023

- Supported web development and maintenance using WordPress and Magento
- Managed the product backlog and workflows via Jira in an Agile Scrum environment
- Conducted QA testing, monitored KPIs, and optimized web performance via Google Analytics
- Collaborated with cross-functional teams to improve site features and resolve user-reported issues
- Handled client issues on web platforms and monitored performance metrics

Marketing Manager

Innocent Consulting | Feb 2016 - Jun 2022

- Managed client relationships and aligned product strategies with business goals
- Promoted pharmaceutical products, developed and launched new formulas (GMP-compliant)
- Conducted market analysis and implemented targeted sales strategies
- Collected stakeholder feedback to ensure satisfaction and quality improvements